

NEWS BULLETIN

Official Newsletter of the Gauteng Department of Health

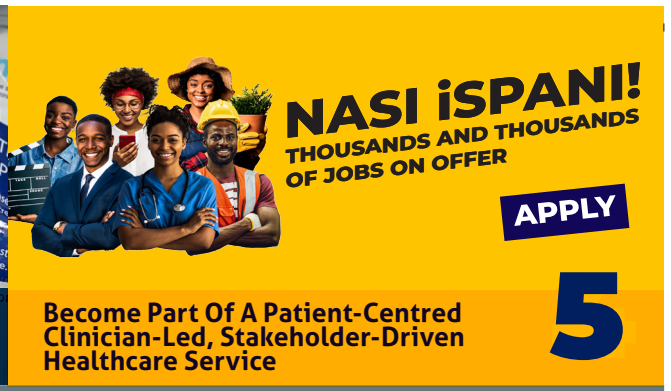
25 FEBRUARY 2024



2 Measures to improve performance at Gauteng Forensic Medical Service underway



Over 1,3 million patients registered on the Dablap Meds in Gauteng



Become Part Of A Patient-Centred Clinician-Led, Stakeholder-Driven Healthcare Service

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Over 1 000 opportunities in the emergency services sector up for grabs

In an effort to widen the pool of people who qualify for future employment in the emergency services sector, the Gauteng Department of Health's (GDoH) Emergency Medical Services (EMS) is calling on qualifying individuals to apply for a 12-month emergency care internship programme.

There is a total of 1 120 spots available within five health districts (Johannesburg, Tshwane, Ekurhuleni, Sedibeng, and West Rand), providing ample opportunities for aspiring healthcare professionals to contribute to emergency care services.

"Often when employment opportunities arise within the Gauteng EMS, it becomes clear that there are still barriers that prevent many people especially the previously disadvantaged groups from accessing these opportunities.

"Through this drive, we want to make sure that we afford as many people as possible an opportunity to be part of the Green Angels – another name the EMS personnel are known by," explains Gauteng MEC for Health and Wellness Nomantu Nkomo-Ralehoko.

To qualify for the Green Angels emergency care internship programme, applicants must meet the following requirements:

- They must be in possession of a Grade 12 certificate or an equivalent qualification.
- Current and valid registration with the Health Professions Council of South Africa (HPCSA) as a Basic Ambulance Assistant (BAA), Intermediate Life Support (ILS), Emergency Care Technician (ECT), or Emergency Care Assistant (ECA).

- Candidates will undergo a formal written test and interview as part of the selection process.
- Valid South African identification document.
- A driver's license (considered an added benefit).

According to the Acting CEO of Gauteng EMS Reuben Ruiters, there will be a helpdesk assistance at various locations to ensure a seamless application process.

"Applicants residing in various districts are encouraged to visit the designated helpdesk locations on the specified dates to receive assistance with their applications. The dedicated staff onsite will be available to provide guidance, answer questions, and ensure a smooth application process," explains Ruiters.

The helpdesk will operate for a day from 08:00 to 15:00 in the various districts as follows:

- Tshwane District: Monday, 26 February 2024, Stanza Bopape Community Hall, 2 Shilouhane Street, Mamelodi.
- Sedibeng District: Tuesday, 27 February 2024, Vereeniging Civic Centre, Joubert Street, Vereeniging.
- West Rand District: Wednesday, 28 February 2024, Chief Mogale Hall, Kagiso, 1145 Kagiso Drive.
- Ekurhuleni District: Thursday, 29 February 2024, Kobie Muller Hall, Angus Street, Germiston South (Industries E A), Germiston, Ekurhuleni.

Applicants residing in various districts are encouraged to visit the designated helpdesk locations on the specified dates to receive assistance with their applications. The dedicated staff onsite will be available to provide guidance, answer questions, and ensure a smooth application process" ~Reuben Ruiters.



MEC for Health and Wellness, Nomantu Nkomo-Ralehoko with 24-year-old Dr. Thakgalo Thibela who was her special guest at the post SoPA debate at the Gauteng Provincial Legislature on Thursday, 22 February.

Dr Thibela made history for being the youngest female Medical Doctor in South Africa after achieving her Bachelor of Medicine and Bachelor of Surgery from Wits University in 2020 at the age of 21. She completed her Internship at Helen Joseph Hospital and is part of a new generation of medical professionals eager to contribute to improving healthcare access in Gauteng.

[#AsibeHealthyGP](#)

- Johannesburg District: Friday, 1 March 2024, Orlando East Community Hall, Mooki Street, Orlando East.

Applicants who are unable to visit the district helpdesks can directly deliver their applications at the Gauteng Emergency Medical Services head office at Continuity SA, Growth Point Business Park, Corner Old Pretoria Road and Tonnetti Street, Midrand or posted to P.O Box 8311 Halfway House, 1685. The application process closes on 08 March 2024.

The Gauteng Department of Health is committed to supporting aspiring healthcare professionals in their journey to become skilled emergency care providers. The Green Angels Emergency Care Internship programme offers valuable training and experience, enabling participants to make a meaningful impact on the lives of those in need of emergency services.

Measures to improve performance at Gauteng Forensic Medical Service underway



Koketso Maraba

In an effort to exchange best practices and improve performance at Gauteng Forensic Pathology Service (FPS) mortuaries, a number of measures are set to be rolled out.

These were highlighted during the Gauteng Forensic Medical Services (FMS) Indaba which was attended by various role-players in the sector such as the Gauteng Department of Community Safety, South African Police Service (SAPS) and National Prosecuting Authority (NPA).

Gauteng FPS mortuaries previously experienced a high number of case backlogs such as the processing of unidentified and unclaimed bodies, poor turn-around time and the finalisation of post-mortem reports and their capturing including a spike in the number of GBV, sexual assault and domestic violence cases at FMS.

To address these issues, the Indaba resolved to ensure the recruitment of previously employed forensic pathology doctors to perform sessional autopsy duties where necessary and unemployed young people to assist in converting written post-mortems reports into digital files.

Already, the Gauteng FPS has introduced the Digital Fingerprint System which has been instrumental in the identification of unknown bodies and the tracing of families of known unclaimed bodies. This intervention followed the opening of a Forensic Pathology Services Training Room at the Ga-Rankuwa Forensic

To ensure our communities in Gauteng have access to forensic medical services, we continue to expand our footprint to more areas in the province, especially where our hospitals record a large number of GBV and sexual assault cases. "

~ Themba lethu Mpahlaza

Pathology Services to train more specialists in the area of forensic pathology.

MEC for Health and Wellness, Nomantu Nkomo-Ralehoko said that measures need to be implemented to ensure that FMS adheres to the highest standards of integrity and accuracy in their work.

"Our contribution today will pave the way for a more efficient and responsive forensic medical service, ultimately benefiting the people of Gauteng. This collaborative effort will enable us to develop strategies and solutions that are comprehensive and sustainable. By leveraging the expertise and resources of all stakeholders

we can create a more effective forensic medical service delivery system," said MEC Nkomo-Ralehoko.

To enhance access to forensic pathology services, the Gauteng FPS has acquired a fleet of 17 response vehicles. These vehicles are each designed to accommodate and transport bodies with respect and dignity.

In addition, the Acting CEO for Gauteng FMS, Themba lethu Mpahlaza said that the province has in recent times recorded an alarming increase of sexual assaults.

"To ensure our communities in Gauteng have access to forensic medical services, we continue to expand our footprint to more areas in the province, especially where our hospitals record a large number of GBV and sexual assault cases.

"We recently opened a forensic medical services centre at Carletonville Hospital to provide medical assistance to sexually offended patients, support for rape victims, improving the prosecution of perpetrators, and have created a safe space for women, children, and men to seek for help without being victimised," said Mpahlaza.

Some of the ongoing projects to improve efficiency include the digitisation of processes through the FPS Information Management System including the project to complete the new Forensic Medical Services building at the Helen Joseph Hospital precinct.

One-patient-one-file system no longer just a dream



The implementation of the Health Information System (HIS) to enable the realisation of the one-patient-one-file system within the Gauteng public health system is set to be a game changer in providing better and faster access to health services to patients.

Following the successful implementation of three of the four modules of the HIS, which encompass patient administration, billing, finance and revenue that have been seamlessly integrated into all 37 hospitals and 33 Community Health Centres, the GDoH has implemented the clinical module at Mamelodi Hospital. This makes the facility to be the first one to go live since 29 November 2023.

The benefits of the clinical module of the HIS include easy access and safe keeping of clinical records, capturing of patient's allergies and other risk factors, capturing of patient progress, booking surgery intra operation and the capturing of vitals amongst others.

MEC for Health and Wellness, Nomantu Nkomo-Ralehoko said that the system's deployment

at Mamelodi Hospital is a critical milestone, signalling the commencement of the clinical module's rollout to all facilities, starting with central hospitals.

"The first three of the four modules of this system has been able to improve patient administration, file management and the process of referrals at our hospitals and community health centres. It has also helped us improve in terms of billing and revenue management at our hospitals.

"Now that the clinical module has been successfully implemented and ready for a rollout to all our facilities, starting with academic hospitals, we will be able to fully digitise our patient's clinical process which will result in the accuracy of the patient data," said the MEC.

Once a patient is registered on the system, a Patient Master Index (PMI) number is generated

and it is used as a unique identifier. The PMI number plays a pivotal role of enabling the one-patient-one-file tracking, a digital file is created on the cloud which warrants the tracking of the patient's history and movement at all the HIS-live hospitals and CHCs.

The system is user friendly and is not difficult to navigate and understand. It will assist managers with retrieving accurate reports and help hospitals record and monitor incoming revenue. Hospitals are also able to allocate and monitor bed occupancy using this system.

The SMS functionality of the HIS system assist with informing and sending reminders to patients about booked appointments and follow-ups. It also has referrals and patient tracing capabilities, which has shown improvements in tracing the patient's movement from one facility to another.

Gauteng to soon have four additional public hospitals

In an effort to cater for the growing Gauteng population's need for access to quality healthcare services, the province will soon have an additional four (4) hospitals to compliment the existing 37.

This was announced by MEC for Health and Wellness, Nomantu Nkomo-Ralehoko during her State of the Province Address (SOPA) debate on Thursday (22 February) at the Gauteng Provincial Legislature.

The MEC said that the processes are unfolding and will culminate with the construction of the turnkey projects – the Daveyton Hospital, New Orange Farm District Hospital and Soshanguve District Hospitals, as well as a hospital between Diepsloot and Olievenhoutbosch.

"The ultimate construction of these hospitals underscores our commitment to improving



the quality of healthcare services, delivering essential healthcare services to communities and meeting the growing healthcare needs of our population.

"These hospitals, once operational, will significantly enhance our healthcare infrastructure. Site acquisition for these hospitals is a critical step in this process and signifies our commitment to delivering on our promise of quality healthcare for all," said MEC Nkomo-Ralehoko.

In addition to this expansion of service platforms, the GDoH has begun leveraging strategic relationships with private hospitals to expand services to communities.

Memorandums of Understanding have already been signed with a number the private facilities which include Lenmed Zamokhule, Clinix Health Group, Mediclinic Group and Apex Surgical Hub for surgical patients. A partnership with the Nelson Mandela Children's Hospital is in place for neonatal and paediatric patients, relieving pressure of Rahima Moosa Mother and Child Hospital.

29 MAY

GET READY TO VOTE

#SA ELECTIONS24



Over 1,3 million patients registered on the Dablap Meds in Gauteng

The ever increasing number of Gauteng's population has led to a high demand of healthcare services in the province, resulting in long queues at facilities.

The ability of patients on chronic medication to access their treatment remotely is an essential service that contributes to reducing queues at hospitals and clinics.

The Dablap Meds programme previously known as Central Chronic Medicine Dispensing and Distribution has benefitted over 1,3 million patients in Gauteng.

Dablap Meds enables patients on chronic medication to avoid long queues by conveniently collecting their pre-packaged medication at a pickup point closest to them such as churches, shopping centres, malls, hospitals or clinics.

This initiative is aimed at decongesting healthcare facilities and broadening access to medication for patients and is significantly reducing the flow of traffic in healthcare facilities, ultimately leading to improved patients experience of care.

"Dablap Meds is an NHI Initiative that is free, safe, quick, and convenient. Community

members who are taking chronic medication at public health facilities should ensure that they are registered on Dablap Meds to collect their medication at Over 1,3 million patients registered on the Dablap Med in Gauteng their nearest pick-up points," said MEC for Health and Wellness, Nomantu Nkomo-Ralehoko.

To get onboarded on the Dablap Meds system, patients must be stable on chronic medicines for a period of 12-months (6 months in some instances, at the discretion of the prescriber), or have a medical condition that does not require regular clinical review by a doctor.

Enquire at your nearest clinic or hospital where you are currently getting your prescribed chronic medication on how to register on Dablap Meds system for your convenience. For more information visit: <https://www.health.gov.za/ccmdd/>.

Dablap Meds is an NHI Initiative that is free, safe, quick, and convenient. Community members who are taking chronic medication at public health facilities should ensure that they are registered on Dablap Meds to collect their medication at their nearest pick-up points."

Measures put in place for effective management of commuted overtime

The Gauteng Department of Health (GDoH) has provided further clarity on its internal memo on commuted overtime after a number misleading statements regarding the issue peddled in various platforms, misinterpreting the circular.

The GDoH has taken a decision to withdraw the delegation to approve commuted overtime by CEOs of hospitals for the upcoming 2024/25 financial year. This

means that the GDoH Head of Department will have to approve all applications for commuted overtime.

This decision is necessitated by challenges over the years related to the management and monitoring of the performance of overtime and consequence management which has resulted in an over expenditure in the commuted overtime budget.

It is in the interest of improving efficiencies and maximising our limited resources that the Department has to strengthen existing processes and put in place mechanisms that will enhance accountability and prevent the misuse of the system leading to irregularities in the utilisation of commuted overtime.

The process of reviewing the current policy and applicable procedures is underway. This will entail engagement with affected employees so as to ensure that patient care is not compromised while we put in

It is in the interest of improving efficiencies and maximising our limited resources that the Department has to strengthen existing processes and put in place mechanisms that will enhance accountability and prevent the misuse of the system leading to irregularities in the utilisation of commuted overtime."

place a uniform and consistent approach in the managing of commuted overtime.



PROTECT GIRLS AGAINST CERVICAL CANCER LATER IN LIFE

HPV VACCINATION FIRST ROUND CAMPAIGN 2024

The Human Papillomavirus (HPV) Vaccination in all Public Primary Schools and Special Schools from 05 February 2024 until 20 March 2024.

- HPV vaccine is administered on Grade 5 girls aged from 9 years and above, and will be vaccinated with a Single Dose
- Girls should get a Single Dose of Human Papillomavirus (HPV) Vaccine before the age of 15 years to provide primary protection against cancer of the cervix (cancer of the mouth of the womb) later in life.
- The Cervarix HPV Vaccine is very safe and effective in preventing the HPV infection caused by type 16 and 18 HPV strains.
- Parents who have not yet signed the consent form to do so to ensure that their children do not miss out on the HPV Single Dose vaccination drive.
- A consent form that is signed at the beginning of the year is used for routine comprehensive Integrated School Health Programme (ISHP) and is valid for the whole year.
- No child will be screened or vaccinated without a signed consent form; however, children aged 12 years and above can sign and assent for themselves.



MATTERS TO US!

100% service excellence at Tembisa Hospital

Hello, I am here at Tembisa Hospital. I would like to commend the hospital for the 100% service excellence. The hospital has truly improved. I recommend their services to anyone. The service was so excellence that I needed to report this. I wish this government can continue to do more and help people. Amandla!

From: Steyn Ramoshaba

A little compliment for Westbury Clinic for a change

Good day,

I just thought that I should leave a little compliment for Westbury Clinic for a change.

Even though I was frustrated on Thursday and Friday when I went to the facility, I now understand that the gap is good service was out of their hands due to loadshedding.

Yesterday, I was at clinic 07h30 and got good assistance from a number of staff at the clinic including Noxolo Mbengu and her team.

From: Snowy Mattera, a former weekly complainant.

* Letter grammatically edited


QUALITY ASSURANCE CONTACT US!



For any hospital or clinic complaints please contact the **Gauteng Department of Health** on the **24-hour customer line** on.

 **0800 203 886 (Toll free number)**

 **patients.health@gauteng.gov.za or support@gauteng.gov.za**

 **SMS : 35023**

For letters, contribution and suggestion contact GDoHstories@gauteng.gov.za

For more information on Gauteng Department of Health programmes, News and other information, visit our social media pages:

 **Gauteng Health Department**

   **@gautenghealth**

 **Gauteng Department of Health**



NASI iSPANI!

THOUSANDS AND THOUSANDS OF JOBS ON OFFER

BECOME PART OF A PATIENT-CENTRED CLINICIAN-LED, STAKEHOLDER-DRIVEN HEALTHCARE SERVICE

APPLY

GAUTENG DEPARTMENT OF HEALTH VACANCIES

Human Resources Clerk – Steve Biko Academic Hospital
Registrar [Medical] – Steve Biko Academic Hospital
Registrar [Medical] – Steve Biko Academic Hospital
Paediatric Specialist – Steve Biko Academic Hospital
Medical Officer (Neurosurgery) – Dr. George Mukhari Academic Hospital
Medical Specialist (Orthopaedics) Re-Advertisement – Rahima Moosa Mother And Child Hospital
Assistant Director: Oral Hygienist – University Of Pretoria Oral Health Centre
Medical Specialist/ Junior Lecturer – Steve Biko Academic Hospital
Medical Specialist – Charlotte Maxeke Johannesburg Academic Hospital
Medical Registrar – Charlotte Maxeke Johannesburg Academic Hospital
Medical Officer (Obstetrics & Gynaecology) – Tambo Memorial Hospital
Physiotherapist (Re-Advertisement) – Rahima Moosa Mother And Child Hospital
Professional Nurse General – Rahima Moosa Mother And Child Hospital
Optometrist – Far East Rand Hospital
Human Resource Officer – Tshwane District Hospital
Finance Clerk – Tshwane District Hospital
Medical Officer: Radiology – Far East Rand Hospital
Sessional Podiatrist – Sebokeng Hospital
Dietician (Production) – Tshwane District Hospital
Dentist/ Lecturer – University Of Pretoria Oral Health Centre
Professional Nurse (Advanced Midwifery And Neonatal) – Tshwane District Hospital
Operational Manager Nursing (General Unit) (Night And Day) – Tshwane District Hospital
Assistant Director: Human Resources – University Of Pretoria Oral Health Centre
Clinical Technologist (Nephrology) – Dr. George Mukhari Academic Hospital
Assistant Manager Nursing Specialty Pn-B4 (Re-Advertisement) – Rahima Moosa Mother And Child Hospital
Operational Manager (Speciality Pn-B3) Re-Advertisement – Rahima Moosa Mother And Child Hospital
Periodic Medical Officer (Family Medicine) – Dr. George Mukhari Academic Hospital
Messenger – Steve Biko Academic Hospital
Production Level Audiologist – Steve Biko Academic Hospital
Client Information Clerk – Steve Biko Academic Hospital
Medical Physicist – Steve Biko Academic Hospital
Medical Specialist – Steve Biko Academic Hospital
Manager Medical Services – Steve Biko Academic Hospital

Clinical Technologist (Cardiology) – Steve Biko Academic Hospital
Podiatry – Johannesburg Health District
Occupational Therapist – Johannesburg Health District
Medical Specialist Lecturer – Steve Biko Academic Hospital
Food Service Manager – Tembisa Provincial Tertiary Hospital
Assistant Director: Facility Management Unit – Tembisa Provincial Tertiary Hospital
Assistant Director: Labour Relations – Tembisa Provincial Tertiary Hospital
Property Caretaker – Tara The H. Moross Centre, Sandton
Clinical Psychologist – Rahima Moosa Mother And Child Hospital
Administration Logistics And Support – The H. Moross Centre, Sandton
Household Aid Supervisor – Tara The H. Moross Centre, Sandton
Deputy Director: Monitoring And Evaluation – Sebokeng Hospital
Nuclear Medicine Radiographer – Dr. George Mukhari Academic Hospital
Pharmacy Supervisor – Dr. George Mukhari Academic Hospital
Medical Registrar (Anaesthesiology) – Dr. George Mukhari Academic Hospital
Medical Specialist (Neurosurgery) – Dr. George Mukhari Academic Hospital
Medical Specialist (Orthopaedics) – Dr. George Mukhari Academic Hospital
Medical Specialist (General Surgery) – Dr. George Mukhari Academic Hospital
Medical Specialist (Plastic Surgery) – Dr. George Mukhari Academic Hospital
Internship - ICT (24 Months Contract) Various
Medical Specialist (Public Health Specialist) – Sedibeng District Health Services
Ultrasound Radiographer – West Rand District Health Services
Diagnostic Radiographer – West Rand District Health Services
Operational Manager Speciality – Sedibeng District Health Services
Podiatrist – Sedibeng District Health Services
Assistant Manager Nursing: Training Unit – West Rand District Health Services
Assistant Director: Security (Erratum) – Helen Joseph Hospital
Hast Clinical Trainer And Mentor – Johannesburg Health District
Registrar – University Of Pretoria Oral Health Centre
Dentist/Lecturer – University of Pretoria Oral Health Centre
Registrar – University Of Pretoria Oral Health Centre
Registrar – University of Pretoria Oral Health Centre
Oral Hygienist – University Of Pretoria Oral Health Centre
Dental Assistant – University of Pretoria Oral Health Centre

DON'T BE A VICTIM OF BURSARY SCAMS AND FAKE JOBS ADVERTS!

Individuals looking at applying for government jobs, bursaries and learning opportunities should consider tips below:

- Search for opportunities on verified government platforms including social media platforms, websites and adverts through reliable newspapers, e.g. the Gauteng e-Recruitment System (Professional Job Centre), Department of Public Service Administration (DPSA) vacancy circular.
- Always follow instructions carefully and fill in Z83 with precision.
- Students who want to study towards a Higher Certificate in Emergency Medical Care (one year) or Diploma in Emergency Medical Care (two years) at Legbone College of Emergency Care. For more info visit: <https://lcoec.ac.za>
- Study towards a Diploma in nursing in various specialties including critical care nursing, trauma and emergency nursing, amongst others at the Gauteng College of Nursing. For more info, please call: 011 644 8946

CLICK
HERE
TO APPLY



NOTE: Applications should be submitted strictly online at the following E-Recruitment portal:

<https://jobs.gauteng.gov.za/>.
No hand delivered, faxed or e-mailed applications will be accepted. NB: For assistance with online applications please e-mail your query to e-recruitment@gauteng.gov.za.